Capy Therapy HIPAA Privacy and Security

Secero Inc. | Verified November 7, 2026

Capy Therapy is designed to support HIPAA-regulated clinical workflows through protected clinical records, authenticated access and business associate agreements.

Business associate agreements

Secero maintains an active AWS Business Associate Addendum, effective October 3, 2026, and an executed OpenAI Business Associate and Healthcare Addendum dated October 12, 2026. OpenAI confirms active HIPAA compliance support for the covered organization. Capy Therapy provides a business associate agreement for participating practices.

Protection of clinical information

Clinical notebooks use AES-256 authenticated encryption. Local notebook keys are protected by the macOS Keychain and native user authentication. Cloud clinical storage is encrypted and private, and information is transmitted over encrypted HTTPS connections. Clinical API access requires authenticated sessions with account-scoped authorization.

Privacy in AI processing

Session audio is transcribed on the Mac. Selected clinical text is processed through the cloud AI workflow under the applicable agreements. OpenAI data sharing for model improvement is disabled. AI-generated content is provided for clinician review.

Audit and verification

Security logging records administrative activity, clinical storage access and clinical API request metadata. Delivery and integrity checks passed for the reviewed audit records. Recovery tests verified encrypted-record restoration after loss of the original local key and rejection of corrupted backup data.

Practice responsibilities

Practices execute the Capy Therapy BAA, manage authorized users and devices, safeguard recovery material and exported records, and apply their required clinical-record retention policies. The signed BAA governs each party's responsibilities.

Security inquiries and confidential supporting evidence: info@secero.io